



POLICY REGISTER

POLICY TITLE: ASSISTED LIVING PROVISION OF WASTE SERVICES TO DOMESTIC INFIRMED HOUSEHOLDS

FOLDER NUMBER: F2007/00307

POLICY OWNER / DIVISION: Community and Environment

POLICY OWNER / BRANCH: Waste Management

FUNCTION: Domestic Waste Management ~~Waste & Cleaning~~

RELEVANT LEGISLATION: Local Government Act 1989

POLICY ADOPTION/AMENDMENT DATE: ~~2 September 2018~~ 12 October 2022 **REPORT NUMBER:** ~~CE3/22EH16/18~~

REVIEW YEAR: ~~2024~~

AMENDMENT HISTORY: 16 March 2011 (Report EN7/11)
18 December 2013 (Report IR26/13)
9 September 2015 (Report EH26/13)
2 September 2018 (Report EH16/18)

RELATED POLICIES: Provision of Domestic Waste Management Services

POLICY PURPOSE / OBJECTIVES:

The purpose of this policy is to ensure that appropriate on property, wheel out and wheel back, assisted living waste services are provided to ~~infirm~~ households where a resident may no longer have the direct ability or access to persons who can provide assistance, to self-present waste and recycling bins to the kerbside due to mobility, health or other approved disability issues.

Generally, ~~infirm~~ assisted living households are those where all occupants are physically incapable of or unable to wheeling out and retrieving garbage, recycling and green waste bins to the kerbside and or are reasonably not able to make suitable arrangements for neighbours, family or friends to provide assistance to present bins to the kerbside.

This policy is aimed at helping residents to maintain their independence and providing assistance to keep residents living in their own household for as long as possible. This policy supports and forms part of Council's broader strategies under the Social Inclusion Hornsby (Disability Inclusion Action Plan) 2021-2025 and draft Healthy Aging Hornsby Strategy 2022.

POLICY STATEMENT:

A domestic residential property that receives Council's Domestic Waste Management Service may apply to Council's Manager, Waste Management for consideration of access to Council's assisted living waste services.

In order to be eligible to receive Council's assisted living waste services, the following criteria must be met:

1. The resident must live in a standalone house or townhouse/villa where the property has their own bins. Residents living in units and apartments are not covered under this policy.
2. No resident of the premises is reasonably able to place mobile garbage bins out for collection or retrieval.
3. The resident must provide a detailed written explanation as to why they are unable to place out and retrieve mobile waste bins, including details on any physical mobility conditions, disabilities, and or other medical or health conditions. A Medical Certificate detailing any such conditions and supporting the resident's inability to place mobile waste bins out for collection and retrieval must be submitted with any application.
4. The resident's inability to place out or retrieve bins is not on a short-term basis only, requiring temporary assistance, for example a broken leg or similar injury.
5. No alternative arrangements to place mobile garbage bins out for collection or retrieval can reasonably be made with relatives or neighbours living nearby.
6. Council's Waste Collection Contractor must be capable of providing the assisted living service to the property without unacceptable health and safety and or traffic management risks.

~~which has been classified as in 'Infirm Household' may have assisted waste services direct to the property.~~

~~In order to be classified as an 'Infirm Household', the following criteria must be met:~~

- ~~1. _____ No resident of the premises is reasonably able to place a mobile bin out for collection.~~
- ~~2. _____ No alternative arrangements can be made, including, but not limited to:
 - ~~• _____ Relatives, neighbours or household employees placing a mobile bin out for collection~~
 - ~~• _____ Relocating the bin storage point and / or bin collection point to minimise or eliminate the need to move bins~~~~

~~Infirm households may only receive assisted waste services direct to the property if a Medical Certificate is provided to Council supporting the resident's inability to self present bins to the kerbside. Such services can only be provided without placing the waste collection contractor or its employees in a situation of unacceptable health and safety risk.~~